



Patent  
Attorney Docket No.: 6646-101NQ

#6/C  
PRK  
7-5-02

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of: )  
Ronald A. KATZ ) Group Art Unit: 2645  
Serial No.: 09/648,691 ) Examiner: S. Weaver  
Filed: August 25, 2000 )  
For: TELEPHONIC-INTERFACE )  
STATISTICAL ANALYSIS SYSTEM )  
\_\_\_\_\_  
)

RECEIVED

JUL 02 2002

Technology Center 2600

Commissioner for Patents  
Washington, D.C. 20231

PRELIMINARY AMENDMENT

Dear Sir:

Prior to examination, please amend the above-identified application as follows:

IN THE CLAIMS:

Please add new claims 103-152, as follows:

*C1*  
75. No. 103. (New) A method to be utilized with a telephone facility for on-line handling of  
caller data contained in a memory in accordance with a select operating format and under control  
of a computer associated with the memory, comprising the steps of:

receiving incoming calls from callers;

CERTIFICATE OF MAILING UNDER 37 CFR 1.8

I hereby certify that this document (along with any referred to as being attached or enclosed) is being deposited with the United States Postal Service on the date shown below with sufficient postage as First Class mail in an envelope addressed to the Commissioner of Patents and Trademarks, Washington D.C., 20231.

*6/21/02*  
Date

Laura Harmon

*Laura Harmon*